

# TWZATSINDA



**WORKING, GAINING  
EXPERIENCE AND SKILLS FROM HOME**

## Summary

Mutesi had been looking for a job for two years. She had a few part time jobs and recently got a job at an internet service provider as a sales agent working three days a week. The job entails visiting people at their offices, advertising and selling Keza Keza's internet services. Due to the lockdown, Mutesi was unable to start work, even though she had been trained on how to do sales and support clients. Despite all this, she tried her best to find something to do during the lockdown, which resulted in her getting a full time job at Keza Keza.

Mutesi is the eldest of four children. Her siblings are in high school and they are raised by their mother. Her friend Manzi also got a job at the same time as Mutesi, but he didn't put any effort into starting work and quickly learnt from his mistake.

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Produced by Harambee Rwanda.

**TUZATSINDA**  
  
**WE WILL TRIUMPH**





(NOISE FROM THE MOVIE)



THIS NUMBER LOOKS LIKE MUTESI'S! 0785... IT IS!



MANZI CALLS MUTESI, HER PHONE RINGS

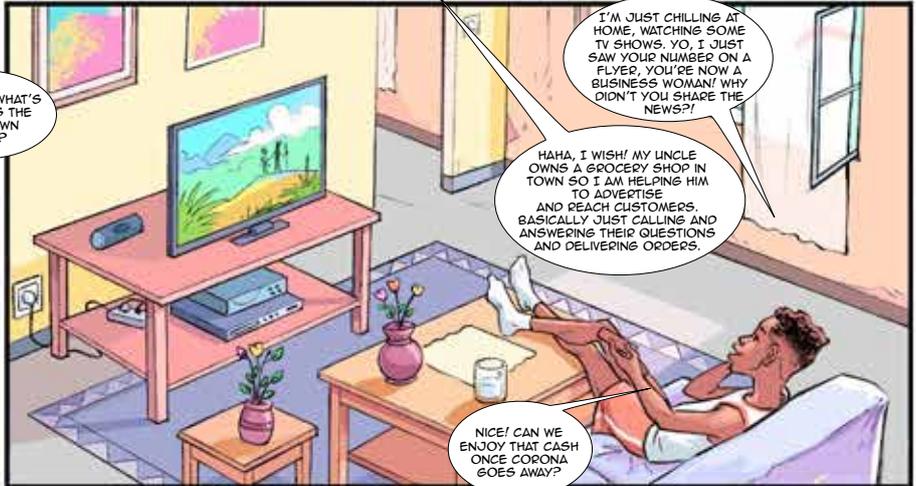


HEY?

HOW ARE YOU MUTESI?



I'M GOOD. WHAT'S UP! HOW IS THE LOCKDOWN GOING?



I'M JUST CHILLING AT HOME, WATCHING SOME TV SHOWS. YO, I JUST SAW YOUR NUMBER ON A FLYER, YOU'RE NOW A BUSINESS WOMAN! WHY DIDN'T YOU SHARE THE NEWS?!

HAHA, I WISH! MY UNCLE OWNS A GROCERY SHOP IN TOWN SO I AM HELPING HIM TO ADVERTISE AND REACH CUSTOMERS. BASICALLY JUST CALLING AND ANSWERING THEIR QUESTIONS AND DELIVERING ORDERS.

NICE! CAN WE ENJOY THAT CASH ONCE CORONA GOES AWAY?



THERE'S NO CASH, MY FRIEND. I'M JUST LEARNING HOW TO ADVERTISE AND SELL AND GAINING NEW SKILLS. ONCE WE GO BACK TO WORK, I'LL HAVE HAD A GOOD EXPERIENCE.



LAUGHING HARD

YOU'VE GOT TIME TO WASTE. I WOULD NEVER BOTHER WORKING WITHOUT GETTING PAID! NO WAY, I'D RATHER SLEEP AND WAIT FOR A JOB, ONE THAT I CAN ACTUALLY SUFFER FOR BUT GET PAID AT THE END OF THE DAY.



THERE ARE BENEFITS TO WORKING EVEN IF YOU'RE NOT PAID. EVERY JOB REQUIRES EXPERIENCE, WHERE DO YOU THINK YOU'LL GET IT? THE IMPORTANT THING IS LEARNING AND GETTING EXPERIENCE, ESPECIALLY THESE DAYS. IF YOU'RE NOT PROACTIVE, YOU'LL FALL BEHIND.



MY FRIEND, I WOULD NEVER WORK FOR FREE. LET ME GET BACK TO MY MOVIE. TALK LATER!



THINKS OUT LOUD

NOW THAT THE LOCKDOWN IS OVER, I WONDER IF THERE ARE ANY UPDATES ON MY JOB? THEY WOULD HAVE CALLED RIGHT? MAYBE THEY CALLED THE OTHERS AND I AM THE ONLY ONE WHO DOESN'T KNOW. LET ME CALL THE SUPERVISOR AND SEE.





MUM, I CALLED THE BOSS THE OTHER DAY AND ASKED HER ABOUT THE JOB AND ENDED UP GETTING A FULL TIME JOB?

REALLY? YOU WILL BE SUCCESSFUL, HONEY! THE OTHER DAY YOUR UNCLE TOLD ME ABOUT HOW YOU HELPED HIM. ALL OF HIS CUSTOMERS ARE REALLY GRATEFUL.

WORKING WITH MY UNCLE HELPED ME TO LEARN A LOT AND KNOW MY STRENGTHS, LIKE GOOD CUSTOMER CARE.

THAT'S GOOD, LOVE! NOW, TELL ME ABOUT YOUR JOB.



BECAUSE WE CAN'T MOVE AROUND TO ADVERTISE OUR SERVICES, I ASKED MY BOSS IF WE CAN DO IT ONLINE, AND CALL THEM. SHE LIKED MY IDEA AND AGREED TO IT. AFTER SEEING HOW WELL I WORKED THANKS TO THE EXPERIENCE I GOT WITH MY UNCLE, SHE GAVE ME A FULL TIME JOB. NOW I AM EMPLOYED JUST LIKE THE OTHERS.



COULD YOU PLEASE ENCOURAGE YOUR SISTER AND BROTHER TO ALSO LOOK FOR USEFUL THINGS TO WORK ON DURING THIS TIME?

BUT MUM, WHAT DO YOU WANT US TO DO? MUTESI IS ALREADY DONE WITH HER STUDIES AND SHE HAS TO WORK. WE ARE JUST WAITING FOR SEPTEMBER TO GO BACK TO SCHOOL.



DON'T SAY THAT YOU COULD DO SOMETHING PRODUCTIVE DURING THIS TIME AT HOME INSTEAD OF SHOUTING ALL DAY. DON'T THOSE WEBSITES YOU SPEND ALL YOUR TIME VISITING CONTAIN USEFUL THINGS? YOU CAN USE THEM TO LEARN!

MUTESI EXPLAINS TO HER SIBLINGS THAT THEY CAN USE SOCIAL MEDIA OR WEBSITES TO WATCH VIDEOS OR NEWS IN ENGLISH AND THAT THERE ARE BUSINESS PEOPLE LIKE THEIR UNCLE WHO THEY CAN HELP TO SELL THEIR PRODUCTS ONLINE.



I LAUGHED AT MUTESI, BUT NOW I SEE THAT WHAT SHE WAS SAYING WAS RIGHT! SHE GAINED EXPERIENCE WORKING FOR HER UNCLE WITHOUT GETTING PAID, AND NOW SHE'S GOT A JOB WHILE WE ARE OUT HERE WAITING FOR THEM TO CALL US. NOW THAT WORK HAS RESUMED I'LL CALL HER AND ASK HER TO TEACH ME HOW TO DO IT.